

PRIVACY & COOKIE NOTICE

Welcome to Pixcom Energy. We are committed to protecting your personal data and respecting your privacy. This notice explains how we collect, use, and safeguard your information when you visit our website at www.pixcomenergy.com and interact with our online services.

By continuing to use our website, you acknowledge that your personal data will be processed as outlined in this document.

1. How We Collect and Use Your Information

We collect personal information based on how you choose to interact with our website. We process this data under the lawful basis of legitimate business interests, contract fulfilment, or your explicit consent.

- **When You Contact Us:** If you submit an inquiry through our "Get in Touch" contact forms, we collect the details you provide (such as your name, email address, and message). We use this strictly to respond to your queries and provide customer support.
- **When You Apply for a Job:** If you submit a CV or apply for a career opportunity through our website, we collect your professional and contact information. To manage this process efficiently, we utilize our proprietary web application called "Organize". This platform handles candidate data, processes CVs, assists with shortlisting, and manages interview schedules.
- **When You Register as a Supplier:** We feature a Supplier Registration link on our site. Information submitted here is used to evaluate potential partnerships, set up vendor profiles, and manage ongoing business operations. We utilize our proprietary web application called "Organize".

2. Cookies and Website Analytics

When you browse our website, we automatically collect certain non-personally identifiable information to improve your user experience and monitor site performance.

- **Analytics:** We use analytics tools (such as Google Analytics) to track metrics like page views, session duration, and the type of browser you use. This helps us understand how visitors interact with our site.
- **Cookies:** Cookies are small text files placed on your device. You can choose to disable cookies through your browser settings; however, please note that doing so will stop our analytics tools from tracking your visit and may affect the functionality of certain website features.

3. Data Security and Retention

We take the security of your data seriously. We have implemented robust technical and organizational measures designed to protect your personal information from unauthorized access, loss, or misuse.

- **Storage:** Your data is stored securely on our managed servers and within the secure environments of our trusted business applications (like "Organize"). It uses AWS storage technology.
- **Internet Transmission:** While we strive to protect your data, transmitting information over the internet is never 100% secure. Any data you transmit to our site is done at your own risk.

ENERGY | UTILITY | SMART CITY

Abu Dhabi
Office 33, 6th Floor, Liwa Street,
Dar Al Salam - Building, - Corniche
Abu Dhabi - UAE
P.O Box - 25158

Dubai
Pixcom Building,
CO6, IMPZ, Dubai Production City
Dubai - UAE
P.O Box - 252173

Oxford
Building 173,
Harwell Science and Innovation
Campus, Didcot, Oxfordshire

E: support@pixcomenergy.com
T: +971 (0) 4 580 6222
<https://www.pixcomenergy.com>

- **Retention:** We only retain your personal data for as long as is reasonably necessary to fulfill the purposes we collected it for, including satisfying any legal, accounting, or reporting requirements.

4. Your Data Protection Rights

Under applicable data protection laws, you possess several rights regarding your personal information:

- **Right of Access:** You can request a copy of the personal data we hold about you.
- **Right to Rectification:** You can ask us to correct or complete any inaccurate information.
- **Right to Erasure:** In certain circumstances, you can request that we delete your personal data.
- **Right to Restrict Processing:** You can ask us to pause the processing of your data under specific conditions.
- **Right to Object:** You can object to our processing of your personal data when we rely on legitimate interests.
- **Right to Data Portability:** You can request that we transfer the data you provided to us to another organization or directly to you.

5. Contact Us & Complaints

If you have any questions about this privacy notice, wish to exercise your rights, or have concerns regarding how your data is handled, please reach out to our Data Protection Team at:

- Email: dataprotection@pixcomenergy.com

If you feel that we have not addressed your concerns satisfactorily, you retain the right to lodge a formal complaint with your local data protection authority or the Information Commissioner’s Office (ICO).

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